

Public Impartiality Statement

BMSG its Directors, Managers, Staff and others acting on behalf of the group being involved in pursuance to its activities fully understand the importance of impartiality in undertaking its operations, activities and deliverance of services.

BMSG will therefore, ensure that in its dealings with clients or potential clients, all employees or other personnel involved in pursuance of its activities are, and will remain, impartial, and not be influenced by other interests or other parties.

To ensure that impartiality is both maintained and can be demonstrated, BMSG has identified and risk assessed all relationships which may result in a conflict of interest, or pose a threat to impartiality.

Threats to impartiality include, but are not limited to, the following:

- self-interest threats: threats that arise from a person or body acting in its own interest to benefit itself;
- subjectivity threats: threats that arise when personal bias overrules objective evidence;
- familiarity threats: threats that arise from a person being familiar with or trusting of another person (that affect the ability to reach an objective judgment);
- intimidation threats: threats that prevent a certification body or its personnel from acting objectively due to fear of a candidate or other interested party;
- financial threats: the source of revenue for a certification body can be a threat to impartiality.

Management conducts an annual risk assessment on impartiality and conflict of interest. The Governing Board is responsible for ensuring that threats to impartiality and conflict of interest are reviewed regularly. Conflicts of interest and objectivity are addressed further through agreements to ensure that all activities at BMSG conducted in an independent and impartial manner.

BMS aims to inspire confidence to its clients and the public at large by:

- being impartial.
- employing competent personnel,
- being responsive to complaints,
- being open,
- providing access to relevant information,
- fairness,
- transparency of processes, and
- maintaining confidentiality.