

GDPR & Data Protection Statement

Website privacy information for visitors, contacts and users of BioPath Innovations online services

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BPI-COMP-2026	1.0	21 July 2026	At least annually

Our commitment

BioPath Innovations processes personal data lawfully, fairly and transparently. We collect only information that is relevant to a defined purpose, protect it with appropriate safeguards, retain it only for as long as necessary and respect the rights granted by the General Data Protection Regulation (GDPR).

1. Who we are and who controls your data

BioPath Innovations S.A. is the data controller for personal data processed through the public website at www.biopathinnovations.gr, unless a specific service states otherwise. In this statement, "we", "us" and "our" refer to BioPath Innovations S.A.

Controller contact	Details
Organisation	BioPath Innovations S.A.
Email	info@biopathinnovations.com
Telephone	+30 210 6300466
Website	www.biopathinnovations.gr
Data protection contact	Privacy requests may be submitted to info@biopathinnovations.com with the subject "Data Protection Request".

2. Scope of this statement

This statement applies to personal data collected through the public English and Greek website, including website visits, contact enquiries and cookie choices. Authenticated client, laboratory, patient or HPC portals may process additional categories of data and should provide separate, service-specific privacy information.

3. Personal data we may collect

Context	Examples of personal data
Website visit	IP address, device and browser information, date and time, requested page, referrer, security events and technical logs.
Contact enquiry	Name, organisation, role, telephone number, email address, enquiry text and any information voluntarily included in the message.
Cookie choices	Consent status, selected cookie categories, date/time and a technical identifier used to remember the choice.
Business communication	Contact details, correspondence, meeting information and records required to manage a relationship or requested service.
Restricted services	Login and security information and other data described in the privacy

Context	Examples of personal data
	notice for the relevant portal or service.
Please do not send medical records through the general contact form The public contact form and general email address are not intended for unsolicited patient files, genetic results or other health information. Where a specific secure channel has been provided for a clinical or laboratory purpose, use that channel and follow the applicable instructions. If special-category data are received unexpectedly, access will be restricted and the information will be handled only as necessary and lawfully.	

4. Why we process data and our legal bases

Purpose	Legal basis under the GDPR
Responding to enquiries and taking steps requested before a contract	Article 6(1)(b), where the enquiry concerns a requested service or potential agreement; otherwise Article 6(1)(f), our legitimate interest in communicating with visitors and professional contacts.
Operating, maintaining and securing the website	Article 6(1)(f), our legitimate interest in providing a reliable and secure online service, preventing misuse and diagnosing technical problems.
Remembering cookie and language preferences	Article 6(1)(f) for strictly necessary functionality and compliance records; Article 6(1)(a) for optional preferences where consent is required.
Analytics or other optional tracking	Article 6(1)(a), consent. These technologies must remain disabled until consent is given.
Complying with legal, regulatory, accreditation or professional obligations	Article 6(1)(c), compliance with a legal obligation; and, where relevant, Article 9(2) conditions for special-category data.
Establishing, exercising or defending legal claims	Article 6(1)(f) and, where special-category data are involved, Article 9(2)(f).

5. Special-category and health data

Health, genetic and biometric information may be subject to enhanced protection under Article 9 GDPR. The public website is not designed as an open channel for submitting clinical records. Where BioPath Innovations processes such data as part of an authorised diagnostic, laboratory, research or healthcare activity, it will rely on an appropriate Article 6 legal basis and an applicable Article 9 condition, use suitable confidentiality and security controls, and provide any additional privacy information required for that service.

6. Cookies and similar technologies

Strictly necessary technologies are used to operate the website, protect sessions, remember language and store cookie choices. Optional analytics or third-party technologies are used only after valid consent. Further information is provided in the Cookie Policy and the website's Cookie Settings tool.

7. Recipients and service providers

Personal data may be accessible only to authorised personnel and to service providers that support the relevant purpose, such as website hosting, IT support, cybersecurity, email, backup, consent management, professional advisers and regulatory or public authorities. Providers act under appropriate contractual and confidentiality obligations where required.

We do not sell personal data. We do not disclose it to third parties for their own direct marketing unless the individual has clearly consented or the disclosure is otherwise permitted by law.

8. International transfers

We aim to use providers that process data within the European Economic Area. If personal data are transferred to a country outside the EEA, we will rely on a lawful transfer mechanism, such as an adequacy decision or approved Standard Contractual Clauses, and apply supplementary safeguards where necessary. Relevant provider information should be available in the Cookie Settings tool or on request.

9. Retention

Data type	General retention approach
Contact enquiries	Normally retained for up to 24 months after the last meaningful interaction, unless a shorter period is appropriate or a longer period is needed for a contract, legal obligation or claim.
Website security and server logs	Normally retained for up to 90 days, unless an incident investigation or legal requirement justifies longer retention.
Cookie consent records	Normally retained for the configured consent period, commonly up to 12 months, and longer only where needed to demonstrate compliance.
Contracts, invoices and regulated records	Retained for the period required by applicable tax, corporate, healthcare, accreditation or other legal requirements.
Restricted portal data	Retained under the specific policy and service requirements applicable to that portal.

10. Security

We use technical and organisational measures appropriate to the risk, which may include access controls, role-based permissions, encryption in transit, secure hosting, backups, vulnerability and malware management, logging, staff confidentiality obligations, incident handling and periodic review. No internet transmission or storage method can be guaranteed to be completely secure, but we work to prevent unauthorised access, alteration, loss or disclosure.

11. Your data-protection rights

Subject to the conditions and exceptions in the GDPR, you may have the right to:

- receive clear information about processing and obtain access to your personal data;
- ask for inaccurate or incomplete data to be corrected;
- request erasure or restriction of processing in applicable circumstances;
- object to processing based on legitimate interests or to direct marketing;
- receive certain data in a structured, commonly used and machine-readable format;
- withdraw consent at any time, without affecting processing already carried out lawfully;
- not be subject to a decision based solely on automated processing that produces legal or similarly significant effects, where Article 22 applies;
- lodge a complaint with a competent supervisory authority.

To exercise a right, email info@biopathinnovations.com with the subject "Data Protection Request" and describe the request. We may need to verify identity before releasing or changing personal data. Requests are normally answered within one month; the GDPR permits an extension in complex cases, with an explanation.

12. Complaints

We encourage you to contact BioPath Innovations first so that we can address the concern. You also have the right to lodge a complaint with the Hellenic Data Protection Authority:

- Hellenic Data Protection Authority
- Kifissias 1-3, 115 23 Athens, Greece
- Telephone: +30 210 6475600
- Email: contact@dpa.gr | Website: www.dpa.gr

13. Children

The public website is intended primarily for adults and professional audiences. We do not knowingly use the public website to collect personal data directly from children for marketing or profiling. Where a healthcare or laboratory service concerns a minor, the applicable service information, legal authority and consent or authorisation requirements will be followed.

14. Automated decision-making

The public website does not make decisions about visitors based solely on automated processing that produce legal or similarly significant effects. If this changes, we will provide the information required by the GDPR before the processing begins.

15. External links

The website may link to external websites or services. BioPath Innovations is not responsible for the privacy practices of independent third parties. Visitors should review the notice provided by the external service before submitting personal data.

16. Updates to this statement

We may update this statement to reflect changes in our services, providers, security arrangements or legal obligations. The current version and effective date will be published on the website. Material changes may also be highlighted through an appropriate website notice.

Legal references

Regulation (EU) 2016/679 (GDPR), particularly Articles 5, 6, 9, 12-22 and 32; Greek Law 4624/2019; Greek Law 3471/2006; and applicable guidance of the European Data Protection Board, European Commission and Hellenic Data Protection Authority.

Governance note: This public statement should be reviewed against BioPath Innovations' actual processing activities, contracts, retention schedule, technical providers and any appointed Data Protection Officer before formal approval and publication.